



# Rivet Denials Management

**rivet**

## Denials Management

**Rivet Denials Management** is a denials detection and workflow tool that offers you:

### A Collaborative Database

Keep continuous record of instructions, policies and payer contact info by denial type.

### Intelligent Worklists

Streamline your team's to-do lists with automated assignments and prioritized worklists organized by denial type.

### Automated Forms and Letters

Reduce manual data entry with auto-populated appeal forms and letters.

### A Comprehensive Claim View

See all your claim information in one place, including adjustment and diagnosis codes.

## When would I use Denials Management?

### Day-to-day issues you encounter

Payer policies are stored in one place, appeal forms in another, and so much info lives in individual team member's heads. It's impossible to share learnings or quickly train new team members.

I redundantly input data and check and recheck all our appeal forms before sending them out.

I constantly break down remits and jump between multiple screens to get all the info needed to appeal a denial.

We spend so much time simply trying to identify what claims have been denied and assign them to the right people that we barely have time to resolve them.

### How Denials Management can help

→ All of your past work in Rivet is saved in one database, so you can solve a problem once and use that info again and again on similar denials, no matter which team member works a particular denial.

→ Automate forms and data fields in Rivet so you can reduce error and manual data entry.

→ Organize your claims data with Rivet's simple layout. You'll see all the line item claim details, adjustment codes and diagnosis codes all in one place so you can easily solve problems.

→ Rivet automates your team member's task lists, tracks all your denials to completion and helps you stay on top of deadlines.

**“Rivet is 1,000 times easier to use than what we were using before.** We started out having two of us using Rivet and now 15 of our staff can use it without the need of formal training. **It’s so user friendly. Wherever you need or want to go is, for the most part, self explanatory.**

— Tonia Bateman, Business Office Director at New Mexico Oncology Hematology Consultants

Interested to see more of Rivet's modern revenue cycle product suite? Find out more at [rivethehealth.com](http://rivethehealth.com).